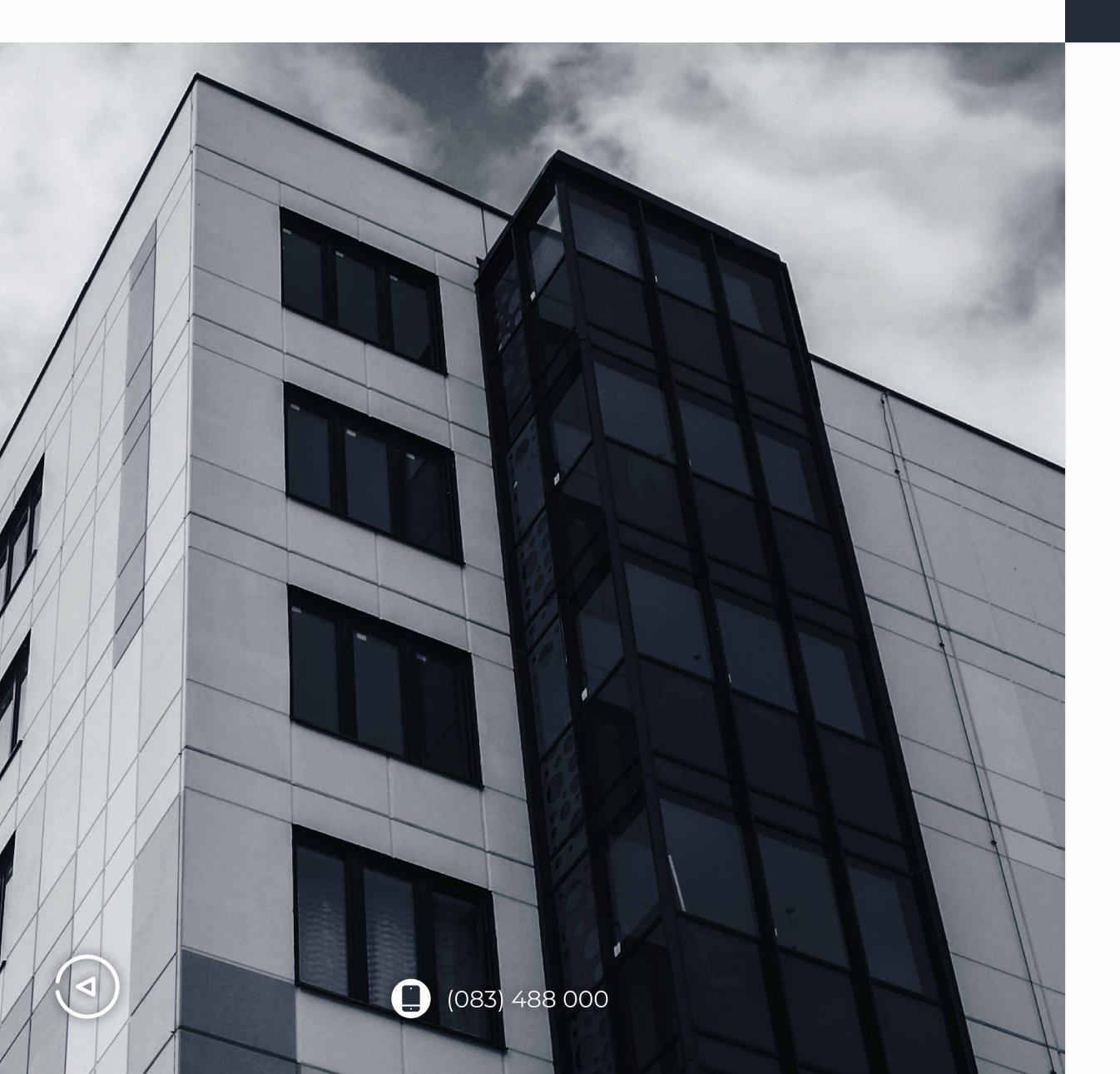


S STANDBY PROPERTY MANAGEMENT





ABOUT US

Put your property or complex in the hands of someone you can trust. **STANDBY** is your property management liaison with a hands-on approach to managing grievances or requests, arranging suppliers or service providers and ensuring that your complex or apartment block runs efficiently and without hassle.

We understand that body corporate members and trustees have their own lives and jobs to take care of. So, we act as the first point of contact for tenants or homeowners, looking after the day-to-day running of the property. We provide efficiency, convenience and peace of mind, and give Body Corporates or Trustees and Management Agencies the time to take care of the bigger picture, such as finances.

At **STANDBY**, we have a slightly different approach to managing residential complexes – we call it the human touch. Our hands-on approach means that we work to understand the particular needs and demands of our clients, as well as the property we are managing. We put you first, ensuring that we are always available when needed and offering a rewarding customer experience. What's more, our comprehensive but carefully selected go-to suppliers are guaranteed to be trustworthy and skilled.

WHY US?

HANDS-ON SERVICE

We are an active partner in the successful running of your property. We work to understand the people and processes in place and add value through relationships and commitment.

ONE-STOP SOLUTION

Whatever the requirement, we are the go-to guys for body corporates, the Trustee Chairman and property management agencies. Our goal is to make your life easier and save time and money in managing your property.

RANGE OF EXPERIENCE

Our broad range of experience mean that we can handle any challenge efficiently and timeously.

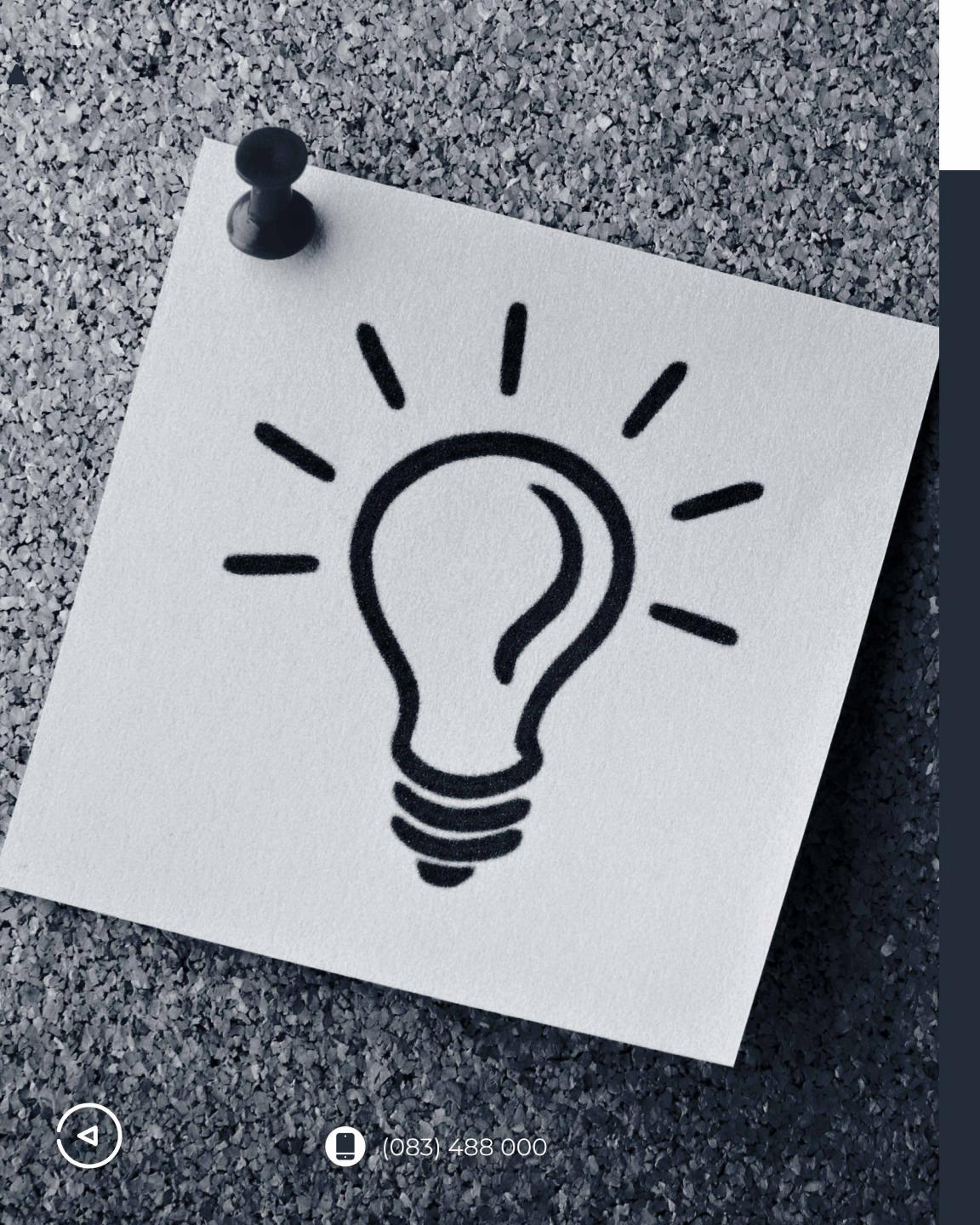












OUR SERVICES





PROPERTY MAINTENANCE

Get it done right, in budget and on time. Whether it's arranging service providers such as plumbers and electricians, managing the upgrading of your security systems, overseeing the "greening" of your complex, submitting insurance claims, ensuring compliance for fire, gas, plumbing and elevators, or anything in between.



ADVICE

Looking for a way to improve efficiencies? Give us a call. Want to implement small, impactful changes to make your building more eco-friendly? We can help. We'll guide you in getting the results you need.



ORGANISING FUNCTIONS

From Christmas family days to mini-markets, we can organise a function that will create spirit and fun for the whole complex.





We have worked closely with **STANDBY** at one of the complexes we manage, where he is the building manager and we are than happy to recommend him to other managing agents or companies who might require the services he offers. We confirm the following duties which he performs with professionalism and efficiency:

- Meeting and managing all contractors on site
- Managing staff
- Attending to owner requests timeously and effectively

He is a pleasure to work with and provides much needed "on the ground" assistance to us as managing agents of the complex.

MARK BORRAJEIRO
MC BORRAJEIRO MANAGING AGENTS







